



# Safeguarding Children and Young People Policy and Procedures

# **Lutterworth Golf Club Policy and Procedures**

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# Safeguarding Children and Young People Policy

Whilst children and young people are participating in golf activities in our care, Lutterworth Golf Club (referred to as the Club) has a responsibility to ensure their safety and wellbeing.

The Club recognises the policies of the National Governing bodies, as set in out in the Children in golf website. The policy and supporting procedures set out a framework to fulfil our commitment to good practice and the protection of children in our care.

# **Principles**

- A child is defined by law as a person under the age of 18 years
- The welfare of children is paramount
- All children, regardless of their Age, Race, Religion or Belief, Disability, Sex or Sexual Orientation, have the right to protection from abuse
- All concerns and allegations of abuse and poor practice will be taken seriously and responded to swiftly and appropriately
- All children have the right to be safe
- All children have the right to be treated with dignity and respect
- The Club will work with children, their parents and external organisations to safeguard the welfare of children participating in golf
- We recognise the authority of the statutory agencies and are committed to complying with Local Safeguarding Children Board Guidelines (LSCB) and any documentation which supersedes these.

### **Objectives**

The Club aim to:

- Provide a safe environment for children participating in golfing activities within the club and try to ensure that they enjoy the experience.
- Reassure parents (and carers) that their children will receive the best care possible whilst participating in club activities & communicate policy & procedure to them through website/letter/consents.
- Support adults (staff, volunteers, PGA Professionals, coaches, members and visitors to the club) to understand their roles and responsibilities with regard to the Duty of Care and protection of children.
- Provide appropriate level training and support to staff, volunteers & coaches to make informed and confident responses to specific child protection issues and to fulfill their role effectively
- Adopt the Children in Golf Safeguarding and Child Protection Policy and Procedures and any related policies where appropriate taking the following into consideration:
  - > The Children Act 1989 and 2004
  - > The Data Protection Act 1994 & 1998
  - The Police Act 1997
  - ➤ The Human Rights Act 1998
  - > The Protection of Children Act 1999





- Caring for the young and vulnerable Home Office Guidance for preventing the abuse of trust 1999
- ➤ The Criminal and Court Services Act 2000
- What to do if you are worried a child is being abused 2005
- Working Together to Safeguard Children 2010)
- The UN Convention on the Rights of the Child
- Any subsequent legislation relating to child protection would implicitly be incorporated into this document.

### Responsibilities and implementation

The Club and partner organisations will seek to promote the principles of safeguarding children by:

- Reviewing their policy and procedures every three years or whenever there is a major change in legislation. Guidance from England Golf & Safeguarding Children in Golf will be sought as part of the review process.
- Conducting a risk assessment of club activities with regard to safeguarding and take appropriate action to address the identified issues within suitable timescales.
- Using appropriate recruitment procedures to assess the suitability of volunteers and staff working with children, in line with guidance from Safeguarding Children in Golf.
- Following National Governing Body (NGB) procedures to report concerns and allegations about the welfare of children or the behaviour of adults and ensure that all staff, volunteers, parents and children are aware of these procedures.
- Directing club staff, volunteers & coaches to appropriate safeguarding training, where this is appropriate to their role.

### **Safeguarding Children and Young People Policy**

#### 1. Recruitment and training

The Club will endeavour to ensure that all volunteers and staff working with children are suitable to do so, and that they have all the information they require to perform their job effectively and appropriately.

Each role which involves an element of responsibility with regard to children, particularly those involving the regular supervision of children, whether voluntary or paid, will be assessed to establish which qualifications, checks and other requirements are necessary. These will include the following:

- An application form (Appendix 1)
- A self-disclosure form (Appendix 2)
- References from 2 people if possible (Appendix 3)
- A signed Code of Conduct (Appendix 4)
- A Disclosure & Barring Service (DBS) check on people involved in 'regulated activity' with children. (Appendix 10). England Golf/ The PGA will conduct the risk assessment of the individual's suitability to work in the relevant role where DBS checks are sought.

Details of the requirements and the qualifications and checks of individuals will be recorded by the Club Welfare Officer/Secretary/Manager who will also hold copies of the Lutterworth Golf Club Safeguarding Children and Young People Policy and Procedures Page 3 of 34





necessary Safeguarding and Protecting Children (SPC) certificates and England Golf Compliance approval letters. The nominated person will possess all relevant and appropriate contact details of all staff / volunteers and other relevant bodies.

All Staff, Volunteers & PGA Coaches will be offered access to appropriate child protection training. The Club recommends attendance at the sportscoachuk "SPC" workshop and will ensure that all volunteers and staff who have significant contact with children attend. Attendance at the training will be repeated every 3 years for those involved in regulated activity.

All Staff, Volunteers & PGA Coaches working with children will be asked to read and become familiar with the Club Safeguarding Policy and Procedures.

All volunteers & coaches involved with children will be asked to read the Club Code of Conduct for Adults, and sign to indicate their agreement to act in accordance with the code. The code is linked to the Club's Disciplinary Procedures.

# 2. Complaints, concerns and allegations

- 2.1 If a player, parent/carer, member of staff or volunteer has a concern about the welfare of a child, or the conduct of another child/young person or an adult (whether they are a parent, coach, member, or otherwise), these concerns should be brought to the attention of the Club Welfare Officer forthwith. The person reporting the concern is not required to decide whether abuse has occurred, but simply has a duty to pass information to the Welfare Officer. Please refer to Flowcharts 1 & 2 for further details (see below). If it cannot be reported to the Club Welfare Officer then it should be reported to the Secretary/Manager or England Golf Compliance Department.
- 2.2 All concerns will be treated in confidence. Details should only be shared with those who can help with the management of the concern.
- 2.3 Concerns will be recorded on an Incident Report Form (appendix 5) and sent to the England Golf Compliance department and retained confidentially within the club. England Golf Compliance department will assist with completion of this form on the club's behalf if required, tel: 01526 351824.
- 2.4 The Club will work with England Golf and other external agencies to take appropriate action in the case of abuse or serious poor practice. The Club disciplinary procedures will be applied and followed where possible.
- 2.5 In the event of a child making a disclosure of any type of abuse, the following guidance is given:
  - Reassure the child that they have done the right thing to share the information
  - Do not make promises that cannot be kept, such as promising not to tell anyone else
  - Do not question the child or lead them in any way to disclose more information than they are comfortably able to: this may compromise any future action
  - Record what the child has said as soon as possible on an incident report form.





Do not notify the parents unless you have first sought advice from the England Golf Compliance Office 01526 351824

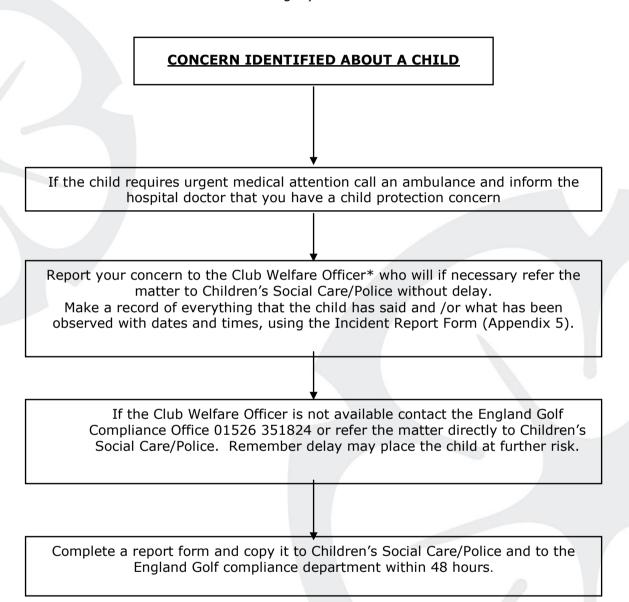
2.6 The NSPCC Helpline is available to discuss concerns regarding poor practice and abuse in confidence with members of the public. No referrals are made from the calls. Those with concerns are encouraged to use this service. The Helpline number is 0808 800 5000.





#### Flowchart 1

What to do if you are worried about what is happening to a child outside of the Club/County (but the concern is identified through the child's involvement in golf)



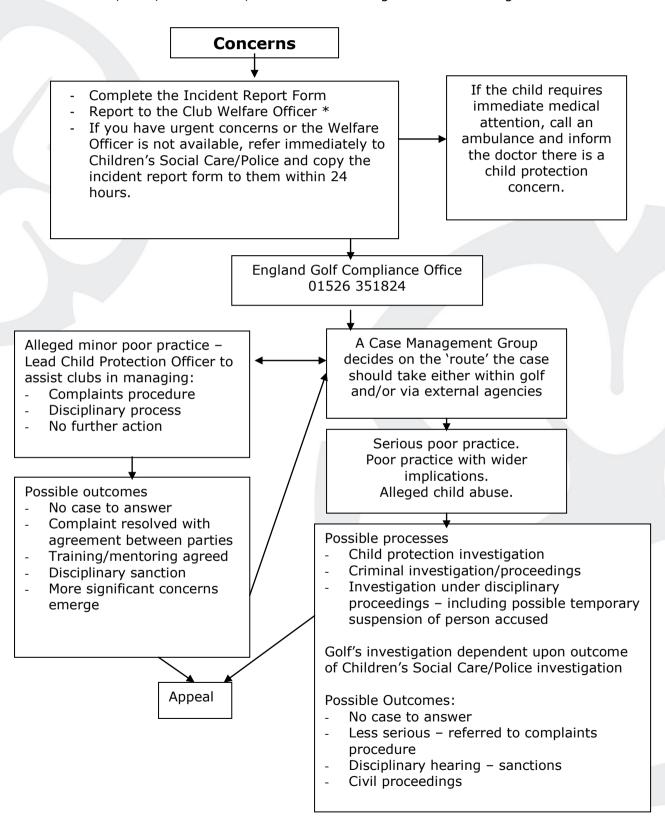
\* If for any reason a Club Welfare Officer is not in post contact the England Golf Compliance Office 01526 351824





#### Flow chart 2

What to do if you are worried about the behaviour of any member, parent/carer, volunteer, staff, Professional, coach or official in golf or affiliated organisations







### 3. Emergencies and incidents

- 3.1 Parental Consent Forms (appendix 7) will be obtained and retained by the Club for all children who are participating in events or activities, or attending coaching organised by the club. These forms will be treated in confidence and only shared with those who require the information they contain to perform their role effectively.
- 3.2 In the event of a child requiring medical attention:
  - The parents will be contacted immediately.
  - In the event of failure to contact parents, the alternative emergency contacts will be used.
  - The consent form will be consulted to establish whether parents have given their consent for a club representative to act in loco parentis.
  - An adult club representative will accompany the child to seek medical attention, if appropriate, ensuring that they take the consent form with them.
  - A record of the action taken will be made and retained by a club representative.
- 3.3 Where a parent is late in collecting their child the following procedure will apply:
  - Attempt to contact the parent/carer using the contact details on the Parental Consent Form
  - Attempt to contact the first, then the second emergency contact nominated on the Consent Form
  - Wait with the young person(s) at the venue with, wherever possible, other staff/volunteers or parents.
  - If no one is reachable, contact the Club's Welfare Officer for advice.
  - If all attempts to make contact fail, consideration should be given to contacting the police for their advice.

Staff, Volunteers & PGA Pros should try to avoid:

- Taking the child home or to another location without consent.
- Asking the child to wait in a vehicle or the club with them alone.
- Sending the child home with another person without permission.





### 4. Supervision

- 4.1 During coaching sessions and other activities the Professional will endeavour to ensure that the coach/volunteer to children ratio is appropriate, having considered the age of the participants, their level of experience and ability, the type of activity and the environment.
- 4.2 Parents will be encouraged to stay for coaching/competitions & other events where their children are of an age where their supervision is required.
- 4.3 If there are young children (under 10 years of age) attending events, activities, coaching or playing sessions they will be supervised at all times.

Wherever possible adults will avoid changing or showering at the same time as children but parents will be made aware that with limited changing room space there will be occasions when adults and children may need to share the facilities.

- 4.4 Parents should be aware that if children are left at a venue unsupervised, other than to attend specific coaching sessions, competitions, or other organised events, the club cannot accept supervisory responsibility.
- 4.5 Special arrangements will be made for away trips. Parents will receive full information about arrangements for any such trip and will be required to provide their consent for their child's participation. Away matches will always have a club representative at the venue at the appropriate levels until all children have gone.

### 5. Good practice guidelines

- 5.1 Behaviour of adults and children
- 5.11 Adults who work with children are placed in a position of trust in relation to children, and therefore it is important they behave appropriately and provide a strong positive role model for children, both to protect children and those working with children from false allegations of poor practice. Codes of conduct will be issued to junior members & adults working with them to promote good practice.
- 5.12 The Club requires that all staff and volunteers working with children adhere to the standards set out in the Code of Conduct (appendix 4). Similarly, children are expected to follow their own code of conduct to ensure the enjoyment of all participants and assist the club in ensuring their welfare is safeguarded (appendix 4).
- 5.13 Parents should also work together with the club to ensure that the safety of all children is safeguarded. A sheet on "Parental Guidance" (appendix 8) is provided to assist them in understanding how they can best assist the club.
- 5.2 Adults and Children playing golf together

One of the reasons for the popularity of golf is that the game is not restricted by ability, age or gender. Responsible interaction between adults and children helps bring mutual respect and understanding and will be encouraged as part of club





activities. Adults should always be aware however that age related differences do exist and conduct themselves in a manner that recognises this.

### 5.3 Physical Contact

Physical contact with children by coaches or volunteers should always be intended to meet the needs of the child and the sport, not the adult. That is, to develop golf technique, to protect the child from injury, to provide first aid or treat an injury. It should always take place in an open environment, and should not, as a general principle, be made gratuitously or unnecessarily and remain within appropriate boundaries.

### 5.4 Transport

- 5.41 The club believes it is primarily the responsibility of parents/guardians to transport their child/children to and from events. It is not the responsibility of club volunteers or coaches to transport children and young people to and from events, activities, tournaments or matches.
- 5.42 The club may make arrangements for transport in exceptional circumstances, such as team events. Where this is the case, the written permission of the parents of the relevant children will be sought. The drivers used will be checked for their suitability to supervise children (see Section 1 Recruitment and Training) and their insurance arrangements verified.
- 5.5 Photography/ Videoing
- 5.51 Permission will be sought from parents prior to the publication or use of any video or photographic images of their child, for instance in newspapers, websites or for coaching purposes. The personal details of the child will not be used in any promotional material.
- 5.52 Any press/official photographers attending events will be required to seek permission from the club before taking photographs and also permission of parents to use the images.
- 5.5 Anti Bullying Procedures
- 5.51 We believe that every effort must be made to eradicate bullying in all its forms.

Bullying can be difficult to define and can take many forms which can be categorised as;

- Physical hitting, kicking, theft
- Verbal homophobic or racist remarks, threats, name calling
- Emotional isolating an individual from activities or a group

#### All forms of bullying include;

- Deliberate hostility & aggression towards an individual(s)
- A victim who is weaker and less powerful than the bully or bullies
- An outcome which is always painful & distressing for the victim





Bullying behaviour may also include;

- Other forms of violence
- · Sarcasm, spreading rumours, persistent teasing
- Tormenting, ridiculing, humiliation
- Racial taunts, graffiti, gestures
- Unwanted physical contact or abusive or offensive comments of a sexual nature.

The Club and its Staff, Volunteers & Coaches will not tolerate bullying in any of its forms during club matches, competitions, coaching or at any other time while at the club.

#### 5.52 We are intent that we will:

- Provide a point of contact where those being bullied can report their concerns in confidence – The CWO & Sec/Manager
- Take the problem seriously
- Investigate any and all incidents and accusations of bullying
- Talk to bullies and their victims separately along with their parents/guardians
- Impose sanctions, which may include expulsion from the club for bullies
- Inform all members of the club about the incident and action taken if appropriate
- Keep a written record of all incidents and the action taken

### 5.6 Confidentiality

- 5.61 Details of all juniors will be kept on file in the office and will not be shared with a third party without parent/guardian consent. Access to this information will be granted to Sec/Manager/ CWO, the Junior Organiser(s) and the PGA Golf Professional(s). Details will be passed onto the County Organisations as requested when juniors have reached an ability level that meets the relevant county criteria.
- 5.62 All concerns/allegations will be dealt with confidentially by the club and information will only be shared on a need to know basis, either internally or externally depending on the nature/seriousness of the concern/allegation.

### 5.7 Changing rooms

The changing rooms are used by all members & visitors, juniors will only be supervised if needed at club organised events. Parents will be made aware that adults use the changing rooms throughout the day for changing & showering. Where a parent/guardian does not consent to their child accessing the changing rooms, it is their responsibility to either supervise the child while in the changing rooms or ensure that they do not use them.

#### 5.8 Social Media

The internet, mobile phones, and social networking have transformed the way we live. Safety on line is of paramount importance. The Appendices of this Document contain advice to individuals, children and their parents.





# 6. Useful contacts

| Golf Contacts                               |   |   |
|---|---|---|
| Name  | Address   | Number  |
| Club Welfare Officer –<br>Mrs Dorothy Jones | 73 Cunningham Drive<br>Lutterworth<br>Leicestershire<br>LE17 4YR                  | Tel: 01455 554310<br>Mob:07931 107124<br>Email: ktnd.jones@gmail.com              |
| England Golf Compliance<br>Office           | England Golf National Golf Centre The Broadway Woodhall Spa Lincolnshire LN10 6PU | 01526 351824 compliance@englandgolf.org   |
| Club Secretary –<br>Mr Steve Smith          | Lutterworth Golf Club<br>Rugby Road<br>Lutterworth<br>Leics LE17 4HN              | Tel:01455-553306 Option 1<br>Mob: 07597 356460<br>Email:steve@lutterworthgc.co.uk |

| Local Contacts   |   |   |
|--|---|---|
| Local Children's Social Care (including out of office hours contact) NB. In an emergency, the Samaritans will hold the Duty Officer's contact number | 0116 305 0005<br>childrensduty@leics.gov.uk | OUT OF HOURS<br>0116 305 0005<br>(available 24 hours) |
| Samaritans   |   | 08457 90 90 90  |
| Local Police child protection teams  In an emergency contact 999   | emergency (999) and non-<br>emergency (101) | emergency (999) and non-emergency (101)               |
| NSPCC Freephone<br>24 hour Helpline  |   | 0808 800 5000   |





| National Contacts                       |                                    |                    |
|---|------------------------------------|--------------------|
| The NSPCC                               | National Centre<br>42 Curtain Road | Tel: 0808 800 5000 |
|   | London<br>EC2A 3NH                 | help@nspcc.org.uk  |
| Childline UK                            | Freepost 1111<br>London N1 0BR     | Tel: 0800 1111     |
| NI Childline 74 Duke Street Londonderry |                                    | Tel: 028 90 327773 |
| NSPCC Child Protection in               | 3 Gilmour Close                    | Tel: 0116 234 7278 |
| Sport Unit                              | Beaumont Leys                      | _                  |
|   | Leicester                          | cpsu@nspcc.org.uk  |
|   | L4 1EZ                             |                    |

# 7. Appendix

All forms should be completed and returned to: The Secretary Lutterworth Golf Club.

- 1) Application form page 14
- 2) Self-disclosure page 16
- 3) References page 17
- 4) Codes of Conduct
  - a. Code of Conduct for staff, PGA Professionals and volunteers page 18
- b. Code of Conduct for Young Golfers page 20
- 5) Incident Report Form page 22
- 6) Accident Report Form page 24
- 7) Junior Profile and Parental Consent Forms page 26
- 8) Parental Guidance page 30
- 9) Photography consent page 33
- 10) Regulated activity and DBS page 34





# **Application Form - Lutterworth Golf Club**

| Position Applied for:                                    |   |
|--|---|
| Personal Details   |   |
| Title: Mr/Mrs/Miss/Dr/Other (please specify              | y)  |
| Full Name:   |   |
| Any previous surname:                                    |   |
| Date and place of birth:                                 |   |
| National Insurance Number:                               |   |
| Present Address:   |   |
|  |   |
| Post Code:   |   |
| Telephone Numbers:                                       |   |
| Email address:   |   |
| Current Occupation:                                      |   |
| Name and address of Organisation:                        |   |
|  |   |
| Role: Start Date:  |   |
| Relevant Experience including any previous young people: | s experience of working with children and |





| Reasons for applying:  |                   |  |
|--|-------------------|--|
|  |                   |  |
| References:  |                   |  |
| Please provide the names and addresses of two not related to you) whom we can contact to o                                 |                   |  |
| Name:  | Name:             |  |
| Address:   | Address:          |  |
| Telephone Number:  | Telephone Number: |  |
| I agreee to abide by the Club Code of Conduc<br>Procedures, and confirm that the the informat<br>form is correct and true. |                   |  |
| Signed:  |                   |  |
| Date:  |                   |  |





#### Self-Disclosure Form - Lutterworth Golf Club

To be completed at the same time as the application form:

If the role you are in or have applied for involves frequent or regular contact with or responsibility for children you will also be required to provide a valid DBS (Disclosure and Barring Service) certificate which will provide details of criminal convictions; this may also include a Barring List check depending on the nature of the role (see organisational guidance about eligibility for DBS checks).

Evaluation of information is based strictly on confidentiality and discretion.

# If you require confidential advice in relation to completion of this form, please call England Golf Compliance department on 01526 351824

| Have you  | u ever be   | een known to any Children's Services department or Police as                                  |                                    |  |
|---|---|---|------------------------------------|--|
| being a risk or p   |   | otential risk to children?  | YES / NO                           |  |
|   |   |   | (if Yes, provide information       |  |
|   |   |   | below):                            |  |
|   |   |   |                                    |  |
|   |   |   |                                    |  |
|   |   |   |                                    |  |
| Have you  | u been tl   | ne subject of any disciplinary investigation and/or sanction by any                           |                                    |  |
| organisat   | tion due  | to concerns about your behaviour towards children?  | YES / NO                           |  |
|   |   |   | (if Yes, provide information       |  |
|   |   |   | below):                            |  |
|   |   |   |                                    |  |
|   |   |   |                                    |  |
|   |   |   |                                    |  |
|   |   | Declaration (tick box below)  |                                    |  |
|   |   | that the information provided here may be processed in connection                             |                                    |  |
|   |   | and that an offer of employment may be withdrawn or disciplinary a                            |                                    |  |
|   |   | isclosed by me and subsequently come to the organisation's attention                          |                                    |  |
|   | In accordance with the organisation's procedures if required I agree to provide a valid DBS certificate and |   |                                    |  |
|   | consent   | to the organisation clarifying any information provided on the disc                           | losure with the agencies providing |  |
| it.   |   |   |                                    |  |
| I agree to inform the organisation within 24 hours if I am subsequently investigated by any agency or |   |   |                                    |  |
|   |   | ation in relation to concerns about my behaviour towards children o                           |                                    |  |
|   |   | stand that the information contained on this form, the results of                             |                                    |  |
|   |   | d by third parties may be supplied by the organisation to                                     | other persons or organisations in  |  |
|   | circumstances where this is considered necessary to safeguard children.                                     |   |                                    |  |
| Print   |   | Signature:  |                                    |  |
| name:   |   |   |                                    |  |
|   |   |   |                                    |  |
| Club  |   | I have seen and checked the above responses, if any of the boxes above are ticked YES, I have |                                    |  |
| Welfare   |   | referred this form to England Golf Compliance Department for a r                              | isk assessment and advice.         |  |
| Officer   |   |   |                                    |  |
| Print   |   | Signature:  |                                    |  |
| name:   |   |   |                                    |  |
|   |   |   |                                    |  |
| Date:   |   |   |                                    |  |
|   |   |   |                                    |  |





# **Reference form**

| 4 |   |
|---|---|
|   | (Name)  |
|   | has expressed an interest in becoming a club member of staff, volunteer / coach* (*delete as appropriate) and has given your name as a referee.   |
|   | As this post involves substantial access to children and as an organisation committed to safeguarding children, it is important that if you have any reason to be concerned about this applicant that you do not complete the following form, but please contact me on:   |
|   | Telephone:  |
|   | Name:   |
|   | Organisation:   |
|   |   |
|   | Any information disclosed in this reference will be treated in confidence and in accordance with relevant legislation and guidance, and will only be shared with the person conducting the assessment of a candidate's suitability for a post, if he or she is offered the position in question.  • How long have you known the person? |
|   |   |
|   | • In what capacity?   |
|   |   |
|   | <ul> <li>What attributes does this person have which would make him/her suited to a role<br/>working with children?</li> </ul>  |
|   |   |
|   | How would you describe his/her personality?   |
|   |   |
|   | Signed:   |
|   |   |
|   | Date:   |
|   |   |





### Appendix 4a

### Code of Conduct for PGA Professionals, Associate Coaches & Volunteers

- Respect the rights, dignity and worth of every person within the context of golf
- Treat everyone equally and do not discriminate on the grounds of age, gender, race, religion or belief, sexual orientation or disability
- If you see any form of discrimination, do not condone it or allow it to go unchallenged
- Place the well-being and safety of the young person above the development of performance
- Develop an appropriate working relationship with young people, based on mutual trust and respect
- Ensure that physical contact is appropriate and necessary and is carried out within recommended guidelines with the young person's full consent and approval
- Always work in an open environment (e.g. avoid private or unobserved situations and encourage an open environment)
- Do not engage in any form of sexually related contact with a young player. This is strictly forbidden as is sexual innuendo, flirting or inappropriate gestures and terms
- You should not have regular contact outside your club role with the juniors and should not engage in regular communication through text, email or social network sites
- Know and understand the Lutterworth Golf Club Child Safeguarding Policies and Procedures
- Respect young people's opinions when making decisions about their participation in golf
- Inform players and parents of the requirements of golf
- Be aware of and report any conflict of interest as soon as it becomes apparent
- Display high standards of language, manner, punctuality, preparation and presentation
- Do not smoke, drink or use recreational drugs while actively working with young people in the club. This reflects a negative image and could compromise the safety of the young people
- Do not give young people alcohol when they are under the care of the club
- Hold relevant qualifications and insurance cover. All Staff, Volunteers & Coaches who work regularly with children must have current DBS clearance, approved by England Golf Compliance Office
- Ensure the activities are appropriate for the age, maturity, experience and ability of the individual
- Promote the positive aspects of golf e.g. fair play
- Display high standards of behaviour and appearance





- Follow Club Procedures & CiG Good practice guidelines
- Ensure that you attend appropriate training to keep up-to-date with your role and the welfare of young people
- Report any concerns you may have in relation to a child or the behaviour of an adult, following reporting procedures laid down by the Lutterworth Golf Club
- Social Media Comprehensive guidance is available at: http://www.childreningolf.org/policies-procedures/social-media. Specifically:
  - Do not accept children as contacts on social networking sites if you hold a
    position of trust with children/young people.
  - Where contact through social networking sites is used for professional reasons, restrict the communication to professional content and obtain written consent from parents prior to establishing contact.
  - Include a third party in any communications to children, e.g. copy parents into communications.
  - Use the privacy settings on the various sites to ensure that your content will only be viewed by appropriate people.
  - Ensure that any content you place on a social networking site is ageappropriate. Do not use the site to criticize or abuse others.
  - o Know where to direct junior members and their parents for information.
  - o Know how to report concerns.
  - Know how to keep data safe and secure. This should include the personal contact data of individuals, such as mobile numbers, email addresses and social networking profiles.
  - Ensure you follow text and email safeguarding guidelines:
     <a href="http://www.nspcc.org.uk/Inform/cpsu/resources/briefings/text">http://www.nspcc.org.uk/Inform/cpsu/resources/briefings/text</a> and email messaging wdf66628.pdf

| Signed:     | Date: |  |
|-------------|-------|--|
| PRINT NAME: |       |  |





### **Appendix 4b**

### **Code of Conduct for Young Golfers**

As a young golfer taking part in a Lutterworth Golf Club activity, you should:

- Help create and maintain an environment free of fear and harassment
- Demonstrate fair play and apply golf's standards both on and off the course
- Understand that you have the right to be treated as an individual
- Respect the advice that you receive
- Treat others as you would wish to be treated yourself
- Respect other people and their differences
- Look out for yourself and for the welfare of others
- Speak out (to your parents or a club representative) if you consider that you or others have been poorly treated
- · Be organised and on time
- Tell someone in authority if you are leaving the venue
- Accept that these guidelines are in place for the well-being of all concerned
- Treat organisers and coaches with respect
- Observe instructions or restrictions requested by the adults looking after you

You should not take part in any irresponsible, abusive, inappropriate or illegal behaviour which includes:

- Smoking
- Using foul language
- Publicly using critical or disrespectful descriptions of others either in person or through text, email or social network sites
- Consuming alcohol, illegal performance-enhancing drugs or stimulants
- Do not play golf if there is lightning or thunder in the area, if the warning claxon is sounded you
  must leave the course;
- In foggy and icy conditions members play at their own risk!
- Avoid trying to retrieve golf balls from down steep banks or deep pools in the stream.

### Junior Handbook

The Lutterworth Golf Club Junior Handbook contains further information on junior behaviour, playing and competition entry requirements. This can be accessed via the Club website Junior Section area.





#### Social Media.

Comprehenssive guidance is Available at: <a href="http://www.childreningolf.org/policies-procedures/social-media">http://www.childreningolf.org/policies-procedures/social-media</a>. Specifically:

- Consider carefully who you invite to be your friend online and make sure they are who you actually think they are. There are websites that offer advice about protecting yourself online, such as www.ceop.gov.uk and www.childnet.com.
- Make sure you use privacy settings so that only friends can view your profile.
- Remember that anything you post on websites may be shared with people you don't know.
- Never post comments, photos, videos, etc., that may upset someone, that are untrue or that are hurtful. Think about whether you may regret posting the content at a later date.
- If you are worried or upset about something that's been posted about you, or by texts you receive from other juniors or adults involved with the club, raise this with your Club Welfare Officer, secretary, coach or junior organiser. Do not suffer alone. You will be listened to and your concerns will be taken seriously.
- If you want to talk to someone anonymously, call Childline on 0800 1111, or contact them on the web at <a href="https://www.childline.org.uk">www.childline.org.uk</a>. You can also call the NSPCC on 0808 800 5000.

| Child Signature           | Print Name |
|---------------------------|------------|
| Parent/Guardian Signature | Print Name |





# Incident Report Form - Lutterworth Golf Club

| Recorder's Name:   |                                      |  |
|--|--------------------------------------|--|
| Address:   |                                      |  |
| Post Code:   | Telephone No:                        |  |
|  |                                      |  |
| Child's Name:  |                                      |  |
| Address:   |                                      |  |
|  |                                      |  |
| Post Code:   | Telephone No:                        |  |
|  |                                      |  |
| Complainant's Name:  |                                      |  |
| Address:   |                                      |  |
| Post Code:   | Telephone No:                        |  |
|  |                                      |  |
| Details of the allegations: [include: date; time; location; and nature of the incident.] |                                      |  |
| Additional information: [include: witness  | ses; corroborative statements; etc.] |  |





| England Golf Compliance department notified (015 | 26 351824) |
|--|------------|
| Case Number (if allocated)                       |            |
|  |            |
| Date:  | Time:      |
| Action taken:                                    |            |
|  |            |
|  |            |
| Date:  | Time:      |
|  |            |
| Signature of Recorder:                           |            |
| Signature of Complainant:                        |            |
|  |            |





# **Accident Report Form - Lutterworth Golf Club**

| Address:                  |  |
|---------------------------|--|
| Post Code:                | Telephone No:  |
| Name of Injured Person [  | s]:  |
| Address:                  |  |
| Post Code:                | Telephone No:  |
| Nature of Injury Sustaine | d:   |
|                           |  |
| Where did the Accident of | ccur: [include: date; time; location; and nature of the accident.] |
|                           | ur: [include: date; time; location; and nature of the accident.]   |
| How did the Accident occi |  |





| Were any other Agencies involved:   | [e.g. Ambulance service?]                   |
|-------------------------------------|---|
| Have the Parents / Guardians been   | contacted? YES NO [Please circle.]          |
| Does the accident need to be refere | red to England Golf Compliance Dept? YES NO |
| Date:                               | Time:                                       |
| Signature of Recorder:              |   |





### Junior Profile and Parental Consent Forms - Lutterworth Golf Club

The safety and welfare of juniors in our care is paramount, and it is therefore important that we are aware of any illness, medical condition and other relevant health details so that their best interests are addressed.

Please complete this form with our assurance that the information will be treated as confidential.

It is the responsibility of the junior and their parent to notify the Club Welfare Officer (CWO) or Secretary if any of the details change at any time.

| Junior Name           |     |  |               |   |
|-----------------------|-----|--|---------------|---|
| Date of Birth         |     |  |               |   |
| • Address             |     |  |               |   |
| Telephone Number      |     |  |               |   |
| Parents' Names        |     |  |               |   |
| • Address             |     |  | (If different | ) |
| Home Telephone No     |     |  |               |   |
| Mobile Telephone No   |     |  |               |   |
| Work Telephone No     |     |  | 1             |   |
| Emergency Contacts    |     |  |               |   |
| Contact 1 Name        |     |  |               |   |
| Relationship to child |     |  |               |   |
| Home Telephone Num    | oer |  |               |   |
| Mobile Telephone Num  | ber |  |               |   |
| Work Telephone Numb   | er  |  |               |   |





| Contact 2 Name  |          |
|---|----------|
| Relationship to child   |          |
| Home Telephone Number   |          |
| Mobile Telephone Number   |          |
| Work Telephone Number   |          |
|   |          |
| Medical Information   |          |
| Child's Doctor's name   |          |
| Doctor's Surgery Address  |          |
| Telephone Number  |          |
| Does your child experience any condition medication? YES \( \text{NO} \) \( \text{NO} \) \( \text{VES} \) |          |
|   |          |
| Does your child have any allergies? YE *If yes please give details.                                       | S D NO D |
|   |          |





| Does your child have any specific dietary requirements? YES $\hfill\Box$ NO $\hfill\Box$ *If yes please give details.   |
|---|
|   |
| What additional needs, if any, does your child have e.g. needs help to administer planned medication, assistance with lifting or access, regular snacks?  |
|   |
| Disability  |
| The Equality Act 2010 defines a disabled person as 'anyone with a physical or mental impairment, which has a substantial and long term adverse effect on his or her ability to carry out normal day to day activities'. |
| Do you consider your child to have a disability? YES $\square$ NO $\square$   |
| *If yes what is the nature of the disability?   |
|   |
|   |
| Does your child have any communication needs e.g. non-English speaker/ hearing impairment/ sign language user/ dyslexia? If yes, please tell us what we need to do to enable him/her them to communicate with us fully. |
|   |





| •   | I confirm to the best of my knowledge that my child does not suffer from any medical condition other than those detailed above.  |  |  |  |  |
|---|--|--|--|--|--|
| •   | I agree to notify the Club of any changes.   |  |  |  |  |
|   | I,, being parent/guardian of the above named child, hereby give permission for the club responsible person to give the immediately necessary authority on my behalf for any medical or surgical treatment recommended by competent medical authorities, where it would be contrary to my child's interest, in the doctor's medical opinion, for any delay to be incurred by seeking my personal consent. |  |  |  |  |
| •   | The attached signature will denote that my child has my permission to be on the golf club's premises.  |  |  |  |  |
|   | (Please tick the box if agreed)  |  |  |  |  |
| I acknowledge that the club is not responsible for providing adult supervision for my child except for formal junior golf coaching, matches or competition. |  |  |  |  |  |
|   | (Please tick the box if agreed)  |  |  |  |  |
|   |  |  |  |  |  |
|   | Signed – Parent/Guardian   |  |  |  |  |
|   | Print name   |  |  |  |  |
|   | • Date   |  |  |  |  |





### **Guidance for parents**

The Lutterworth Golf Club is delighted to welcome you and your child to what we hope is the first of many events that you will be taking part in.

The positive effect of your support, as a parent, can't be overstated. Your behaviour has a real influence on the way your child experiences golf.

First things first – why is your child showing an interest in the sport? Is it to learn a new game? To hang out with their friends? Because they did it in school and liked it? Or because you play?

Make sure they're playing for their own reasons, not yours.

There is a wealth of supportive information and advice on the Children in Golf website

### http://www.childreningolf.org/parents-guidance

To enable us to provide the best possible experience for you and your child, we kindly request that you read through the following guidance and complete the attached forms.

- Take an interest in your child's activity and progress and be supportive.
- Familiarise yourself with the Lutterworth Golf Club Safeguarding Policy (attached).
- Complete the attached Parental Consent Form which will enable event organisers to cater for any particular needs that your child may have (e.g. medical conditions and medications, allergies, learning difficulties etc.), as well as contact you in the unlikely event of an emergency.
- Go through the attached Code of Conduct with your child and return a signed copy to the event organiser.
- Be punctual when dropping off and picking up your child for and from coaching / events. It is important to communicate with the event organiser if collecting your child after an event, may cause a problem.
- Introduce yourself to the adults involved in the supervision of your child.
- When leaving your child, make sure they have the necessary provisions for the day, including the ability to meet the requirements of changing weather conditions. Please ensure that your mobile is switched on when you are away from the club, so that you can be contacted in an emergency.
- Encourage your child to take part and support club activities such as coaching & competitions.
- Help your child to arrange golf with other juniors away from club organised activities so they have someone to play golf with.





Social Media. Comprehensive Guidance is available at: <a href="http://www.childreningolf.org/policies-procedures/social-media">http://www.childreningolf.org/policies-procedures/social-media</a>. Specifically:

### **ADVICE FOR PARENTS**

- Make yourself knowledgeable about social networking platforms and how they work.
- Go on the internet with your child and agree what sites are OK to visit. Regularly check that they are staying within the agreed limits.
- Encourage your child to talk to you about what they have been doing on the internet.
   Make sure they feel able to speak to you if they ever feel uncomfortable, upset or threatened by anything they see online.
- Encourage children to look out for each other when they're online. Explain that it's all part of staying safe and having fun together.
- Explain to children that it's not safe to reveal personal information, such as their name, address or phone number on the internet. Encourage them to use a cool nickname rather than their own name.
- Attachments and links in emails can contain viruses and may expose children and young people to inappropriate material. Teach children to only open attachments or click on links from people they know.

### FURTHER ADVICE FOR PARENTS OF YOUNG GOLFERS

- If you are concerned about any texts, social networking posts or any other use of communication technology by members of the golf club, volunteers or members of staff, raise this with the club welfare officer, club secretary, or junior organiser. They will look into the matter and take appropriate action. Alternatively contact your National Governing Body Lead Child Protection Officer
- In addition to reporting concerns to the NGB, you should immediately report possible online abuse to the Child Exploitation and Online Protection Centre (CEOP) or the police. Law enforcement agencies and the internet service provider may need to take urgent steps to locate a child and/or remove the content from the internet. Where a young person may be in immediate danger, dial 999.
- Do not post/send negative or critical comments or messages about other children in the club, staff or volunteers. If you have concerns about a person, these should be raised using appropriate channels within the club and not using social media.
- If you wish to speak to an organization for advice, you can contact the NSPCC helpline on 0808 800 5000.

### As a parent/guardian you are encouraged to:

 Discuss any concerns regarding the organisation of activities or the behaviour of adults towards your child with the Club Welfare Officer, who will treat any concerns you or your child may have in the strictest confidence





 England Golf Compliance department are also available for confidential advice: 01526 351824

Club Welfare Officer

Mrs Dorothy Jones







# **Photography Consent**

Lutterworth Golf Club

This form is to be signed by the legal guardian of a child under the age of 18, together with the child. Please note that if you have more than one child registered you will need to complete separate forms for each.

Lutterworth Golf Club recognises the need to ensure the welfare and safety of all children in golf. As part of our commitment to ensure their safety we will not permit photographs, video images or other images of your child to be taken or used without your consent.

The Lutterworth Golf Club will follow the guidance for the use of images of children as detailed within the respective Child Protection Policy and Procedures (excerpt attached for information)

The Lutterworth Golf Club will take steps to ensure these images are used solely for the purposes for which they are intended i.e. the promotion and celebration of the activities of (County/Club)

| of (County/Club)  |                                     |                 |                 |       |
|---|-------------------------------------|-----------------|-----------------|-------|
| If you become aware that these should inform the Club Welfare Office  |                                     |                 | opriately you   |       |
| The photographs may be available season 20xx. If at any time the premoved from the website, 7 days after which the data will be removed | arent/ guardian<br>s' notice must b | or the child wi | shes the data t | o be  |
| To be completed by parent/guardiar  | ı                                   |                 |                 |       |
| I (Par<br>photographing or videoing<br>rules and conditions, and I confirm<br>am entitled to give this consent.                         |                                     | (name of child  | l) under the st | tated |
| Signature   | Date                                |                 |                 |       |
| To be completed by child  |                                     |                 |                 |       |
| I (Chi<br>photographing or videoing child) un   |                                     |                 |                 | Club  |
| Sianature   | Date                                |                 |                 |       |





### **Regulated Activity**

# DISCLOSURE AND BARRING SERVICE ELIGIBILITY FOR CHECKS

The eligibility for requesting DBS checks has changed under recent legislation.

Checks can <u>only</u> be requested if the work that a volunteer or member of staff does fits within the following definition of "Regulated Activity".

"Regulated activity" is defined as where someone is teaching, training, instructing, caring for or supervising children, or providing advice or guidance on well-being or driving a vehicle only for children, when this activity is done regularly and unsupervised.

"Regularly" is considered to be at least once a week. If the activity was taking place on 4 or more days in a 30 day period, this would also fall within the definition.

If the activity involves any overnight responsibility between 2 am and 6 am then this is also classed as Regulated Activity.

Supervision must be by a person who is working in a regulated activity, must be day to day and must be "reasonable in all the circumstances to ensure the protection of children".

"regulated activity" would also cover people involved in transporting children as part of their role on behalf of the club, (not parents or with parental consent).

If the activity meets the requirements of the definition, but is supervised, then the club/county will still be able to request a DBS check but the disclosure information will be limited.

IF THE ROLE DOES NOT MEET THE CRITERIA OF WORKING IN A REGULATED ACTIVITY, WHETHER SUPERVISED OR NOT, YOU MUST NOT APPLY FOR A DBS CHECK

There is further guidance on the England Golf Website under For Golf Clubs – Safeguarding Children – Vetting Staff and Volunteers.

If your require any additional information please contact Margaret Reed or Andy Wright at England Golf on 01526 351824